



Marvelous
MARBLE DESIGN INC.

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“Has been shipping products fully insured across North America “

- All Products within North America are shipped by ground via transport trucks.
- All products are fully insured.
- All Standard size Fireplace Mantels from our Toronto warehouse generally ship in 2 to 4 weeks. Shortly after placing your order, you will receive an email with estimated shipping date.
- Once your project manufacturing is completed, you will be notified and all specifics concerning delivery will be addressed.
- Mantels that are not in stock (including custom sizes and designs) will ship depending upon best available schedule. Shortly after placing your order, you will receive an email with estimated ship date.
- All Natural Stone Facing Kits will be including in your shipping package.
- Transit time varies between 10 and 14 days depending upon your location in the US or Canada. You will receive an email at time of shipment with tracking information.
- Please check the box when they are delivered. Should your item damaged, carefully document it on the drivers Bill of Lading, refuse shipment and contact us immediately.
- As defined by the trucking industry, Home Delivery means "curbside delivery" in a residential area. You may need assistance to move the package indoors or you might unboxed the shipment and carry each piece inside individually. Some drivers will assist in getting a shipment into a garage or carport. Product typically arrives on a truck with a power tailgate.
- All products are shipped in pieces. The pieces are packaged into wood crates lined with Styrofoam, which are palletized for shipping. Our shipping experience shows impeccable delivery record

NOTE:

- We will require final payment and delivery information at this time in order to schedule crating and shipping
- We cannot be held responsible for the cost of repairs or replacement of damaged items if there is no notation on the Freight Bill of Lading.
- Please contact us with any questions regarding shipment of your item.